
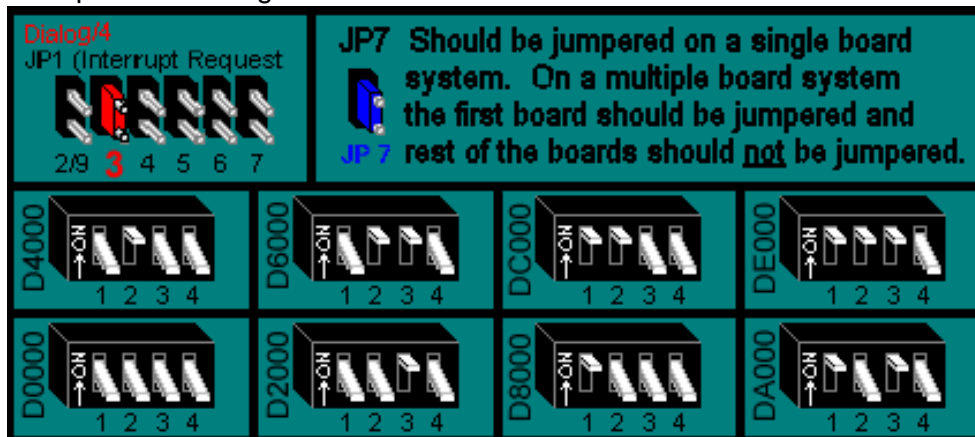


Quick Setup for Dialogic Voice Board-Models Dialog/4, D/41D, D/41H, D/21D

(See Operating Manual for details.)

1. Insert your “**Dialogic Voice Board Drivers**” CD into your CD ROM drive.
2. Install the driver software. When asked to select the type of installation, select **TYPICAL**. At the end of the software installation, you will be given three options to check. Check the option for DCM (Dialogic Configuration Manager) and uncheck the other two options, then click Finish.
3. This will open the Dialogic Configuration Manager.
4. Click on the first icon on the row of buttons to add your board. 
5. In the family column, click on D/X1D. In the model column on the right, click on Dialog/4. Then click NEXT.
6. Name the board, we suggest “Board 1” without the quotes, and then click NEXT.
7. On the properties page, you will be given a D/41D address and a D/41D interrupt. Be sure to make a note of the settings you are given. The D/41D address is the setting for SW1 and the D/41D interrupt is the setting for JP1.



8. If you are installing multiple voice boards in your system, repeat steps 4-7 for each voice board. Name the second voice board “Board 2”, etc. Also, note that **only** Board 1 should have the blue jumper jumpered as shown in the diagram above. The jumper for JP7 should be removed from all additional voice boards in your system.
9. After you have configured each of the voice boards to match the settings given to you by your computer during step 7, shut down your computer and insert the voice board(s) into an available ISA (black) slot in your computer.
10. After the voice boards have been installed, turn your computer back on and run the DCM again by clicking on “Start” on the Windows task bar, then go to Programs - Dialogic System Software – and click on Dialogic Configuration Manager (DCM).
11. To start your voice board(s), click on the **green** light on the row of buttons at the top of this window. Your voice boards should start within approximately 30 seconds.
12. After the confirmation prompt that the voice boards have started, you should set the boards to start automatically. To do this, click on Service at the top of the Window, then click on Startup Mode and select Automatic. This will force the voice board drivers to start automatically each time your computer is started.
13. Now, exit out of the DCM by clicking the **X** in the upper right corner of the window.
14. Insert your “**Automated Call Center Installation**” CD into your CD ROM drive and follow the onscreen instructions to complete the installation process.

Troubleshooting

1. If you get Dialogic system service error 16383 when you try to start the boards, this means that your hardware settings do not coincide with the software settings.
2. The default setting on the board(s) should be interrupt 7. If it will not start with that, try a different interrupt and be sure that the hardware and software coincide.